



## SloanLED's LED Sign and Architectural Lighting System Warranty

*SloanLED is committed to providing defect free products that will give the purchaser years of trouble free operation. These products are the best designed and most thoroughly tested in the industry. All SloanLED facilities are ISO 9001 registered and maintain strict Quality Assurance standards.*

SloanLED warrants its LED products and Power Supply products to meet the performance criteria outlined in the written data sheets and specifications and to be free from defects in materials and workmanship for the warranty period stated below, provided the LED products and Power Supplies are used together as a system and no other third party devices are used in the system. Should any LED product or Power Supply fail to perform as specified during the warranty period, SloanLED will replace, or at its option, repair, free of charge all defective product in accordance with the terms and conditions set forth herein.

Product Description	Part No.*	Warranty Period**	Product Description	Part No.*	Warranty Period**
<u>V Series</u>			<u>ThinLED Constant Current</u>		
V Series Red	701269-RLP-MB	60 Months	ThinLED Red, Amber, Yellow	701228-18-Color	60 Months
V Series Orange	701269-OLP-MB	60 Months	ThinLED Green, Blue, White	701228-18-Color	36 Months
V Series Yellow	701269-YLP-MB	60 Months			
V Series Green	701269-GLP-MB	36 Months	<u>FlexiBRITE</u>		
V Series Blue	701269-BLP-MB	36 Months	FlexiBRITE Red, Amber, Yellow	701499-Color-X	60 Months
V Series White	701269-WLP-MB	48 Months	FlexiBRITE Green, Blue	701499-Color-X	36 Months
V Series Warm White	701269-WWLP-MB	48 Months			
<u>ChanneLED 5</u>			<u>ColorLINE</u>		
CL5 Red	701269-R5-MB	60 Months	ColorLINE Red/Orange/Yellow	701800-Color-X	60 Months
CL5 White	701269-W5-MB	48 Months	ColorLINE Green/Blue/White	701800-Color-X	36 Months
CL5 Warm White	701269-WW5-MB	48 Months			
<u>ChanneLED 4</u>			<u>Power Supplies - 12 Volt DC</u>		
CL4 Red Long	701269-RL-MB	60 Months	Self Contained 20	701680	60 Months
CL4 Red Short	701269-RS-MB	60 Months	Modular 60	701507-MOD	60 Months
CL4 Red Econo	701269-RSE-MB	60 Months	Modular 60 - 277V	701507-MOD277	60 Months
CL4 Red Mini	701269-RT-MB	60 Months	Quad 240	701494	60 Months
CL4 Orange Long	701269-OL-MB	60 Months			
CL4 Orange Short	701269-OS-MB	60 Months	<u>Dimming Solutions</u>		
CL4 Amber Long	701269-AL-MB	60 Months	Dim Control Box	701843	60 Months
CL4 Amber Short	701269-AS-MB	60 Months	Dimming Module	701817	60 Months
CL4 Green Short	701269-GS-MB	36 Months			
CL4 Green Mini	701269-GT-MB	36 Months	<u>LEDStripe</u>		
CL4 Blue Short	701269-BS-MB	36 Months	LEDStripe Red	701189-XH	60 Months
CL4 Blue Mini	701269-BT-MB	36 Months	LEDStripe		
CL4 White Short	701269-WS-MB	48 Months	Orange/Amber/Yellow	701189-Color-X	60 Months
CL4 White Econo	701269-WSE-MB	48 Months	LEDStripe Green/Blue/White	701189A-Color-X	36 Months
CL4 White Mini	701269-WT-MB	48 Months	LEDStripe Custom Colors	701189-Color-X	36 Months
Great White 3	701269-WL2-MB	48 Months			
			<u>LEDStripe Transformer - 24 Volt AC</u>		
			LEDStripe 120V	700940	60 Months
			LEDStripe 240V	700940-240	60 Months
			LEDStripe 240V-CE	701847	60 Months
			LEDStripe 277V	700964	60 Months

\* "X" in part number denotes size (where multiple sizes are available). All sizes are covered under the warranty stated.

\*\* Warranty Period subject to all terms and conditions listed herein.



## TERMS AND CONDITIONS

### Usage

This limited warranty is based on reasonable indoor or outdoor usage in architectural applications for image identification, when installed and used in accordance with instructions from SloanLED. Normal operating conditions are defined as 24 hour per day, 7 day per week continuous use in typical outdoor heat and humidity environmental conditions. All LED systems, to varying degrees, have some amount of light degradation over the life of the product. SloanLED designs all of its LED systems to minimize this light degradation but considers this a normal part of LED technology.

This limited warranty is valid only when the LED products and Power Supplies are used together for their intended use and properly installed and wired in accordance with all instructions, building codes, the latest Underwriter Laboratory Standards of Safety, National Electric Code, Canadian Standards Association, and all other domestic and international safety agencies that are recognized as having applicable safety requirements. Any use outside intended use or conditions or the conditions stated in SloanLED's written data sheets and instruction, or stated herein, including the use of third party dimming, flashing or other effect devices, extreme environmental conditions or any other unintended usage will void this warranty. Replacement of SloanLED LED products or Power Supplies with any other manufacturer's components will further void this warranty.

### Warranty Claim Assistance

Should a SloanLED product fail under this warranty please contact SloanLED for a Return Material Authorization number (RMA). RMA numbers may be obtained by calling customer service at (888) 747-4LED. Information and troubleshooting assistance is also available at this number.

Once an RMA number is obtained, the product should be returned directly to SloanLED or the location designated at the time the RMA was issued. Product must be returned within 10 days of RMA issuance for the RMA to remain valid. Please mark all shipping boxes and packing slips with the RMA number.

SloanLED, at its sole discretion, may elect to provide replacement product prior to receipt of defective material. If such product is provided, user agrees to return to SloanLED the defective product within 30 days of receipt of replacement. Defective product is to be returned to the address listed as the return address on the shipping container. Failure to return defective product within specified time will result in user being charged for replacement product and will void all further warranty claims.

Should circumstances arise that preclude the remedying of warranted defects by repair or replacement, SloanLED shall, at its discretion and upon receipt and verification of defective product, refund to the buyer the purchase price or portion of purchase price theretofore paid to SloanLED.

### Limitation of Liability

SloanLED is committed to making high quality lighting products. Returning defective products will help us monitor and further improve product quality. Repair or replacement of product is the sole remedy available. **UNDER NO CIRCUMSTANCE SHALL SLOANLED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATED TO ANY DEFECT IN OR NON PERFORMANCE OF THE PRODUCTS . NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED.** Furthermore, SloanLED shall not be responsible for any other costs, including installation or field support labor or loss of profits, income or revenue. Additionally, any drawing, layout, quotation or other communication regarding suggested product type, amount or usage is for reference only and should be treated as an estimate. SloanLED shall not be responsible for minimum illumination levels or other performance criteria.

SloanLED reserves the right to test and examine all products returned under this warranty to evaluate proper usage, determine the cause of failure, and make a determination, in its sole judgment whether the products are defective and covered by this warranty.

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*Your Single Source for LED Innovation, Experience & Selection — Since 1957*

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